The Path To Cloud

It's a journey, not a jump.

AVAYA

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The Problems with Ownership

Why choose cloud?

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Where We Work Has Changed

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How We Work Has Changed

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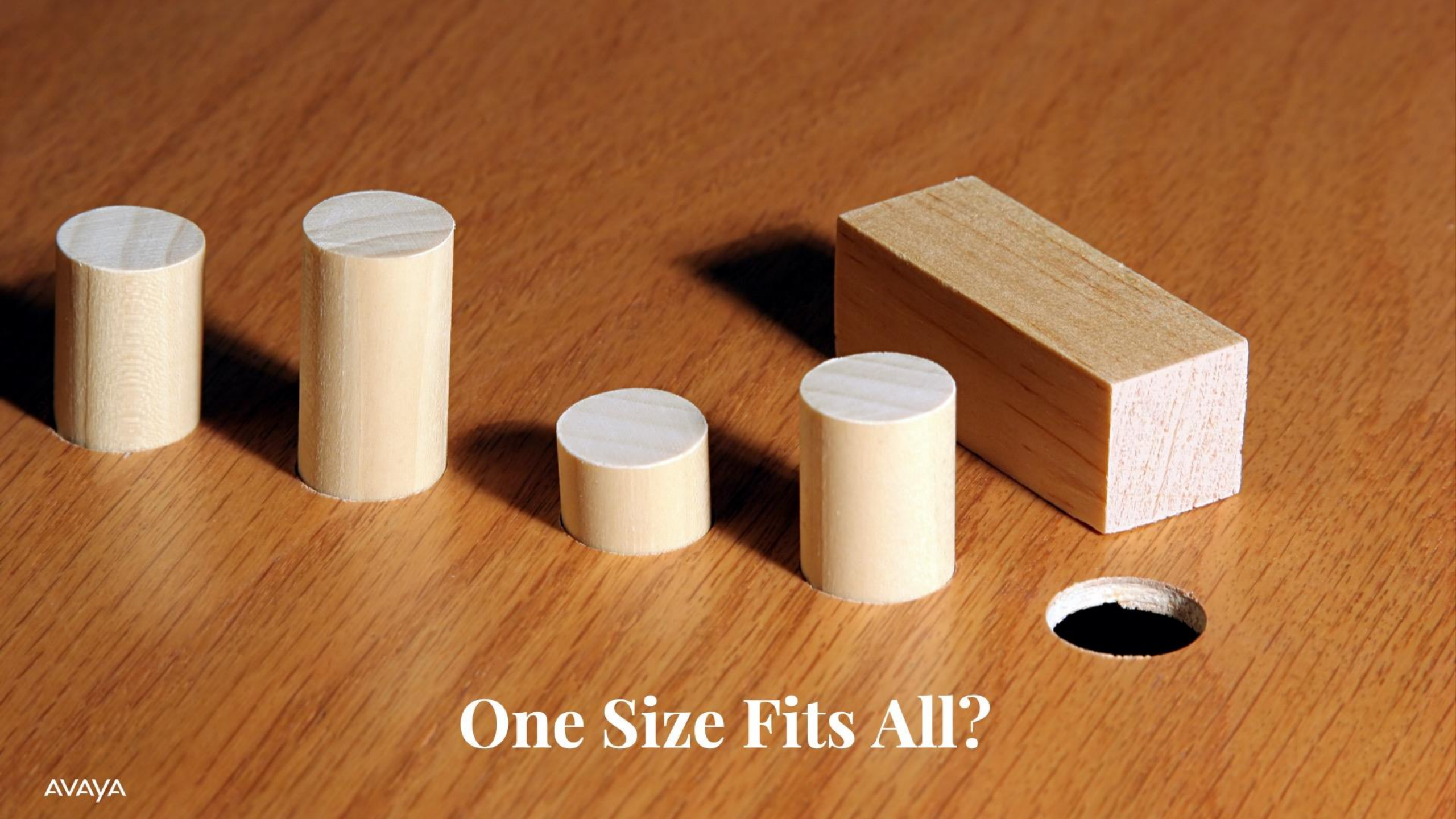
Built to the High Water Mark
802
Permanent Purchases
801
Temporary Needs Become
800
AVAYA



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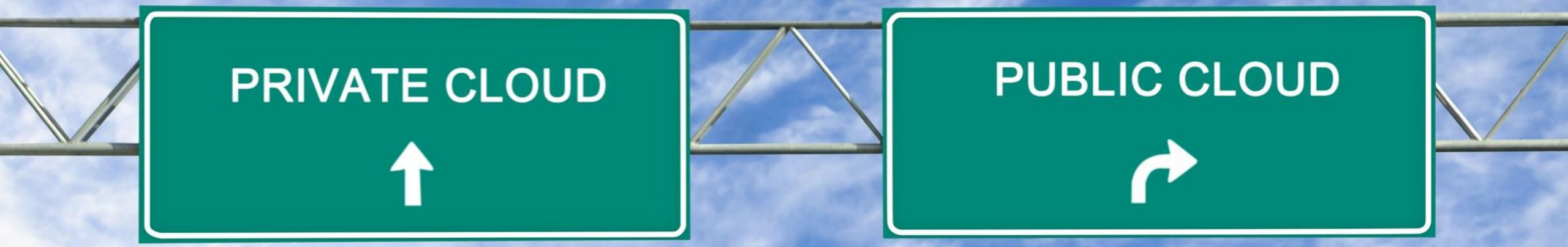

Which Is Your Exit?

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Which Home Is Right For Your Cloud?

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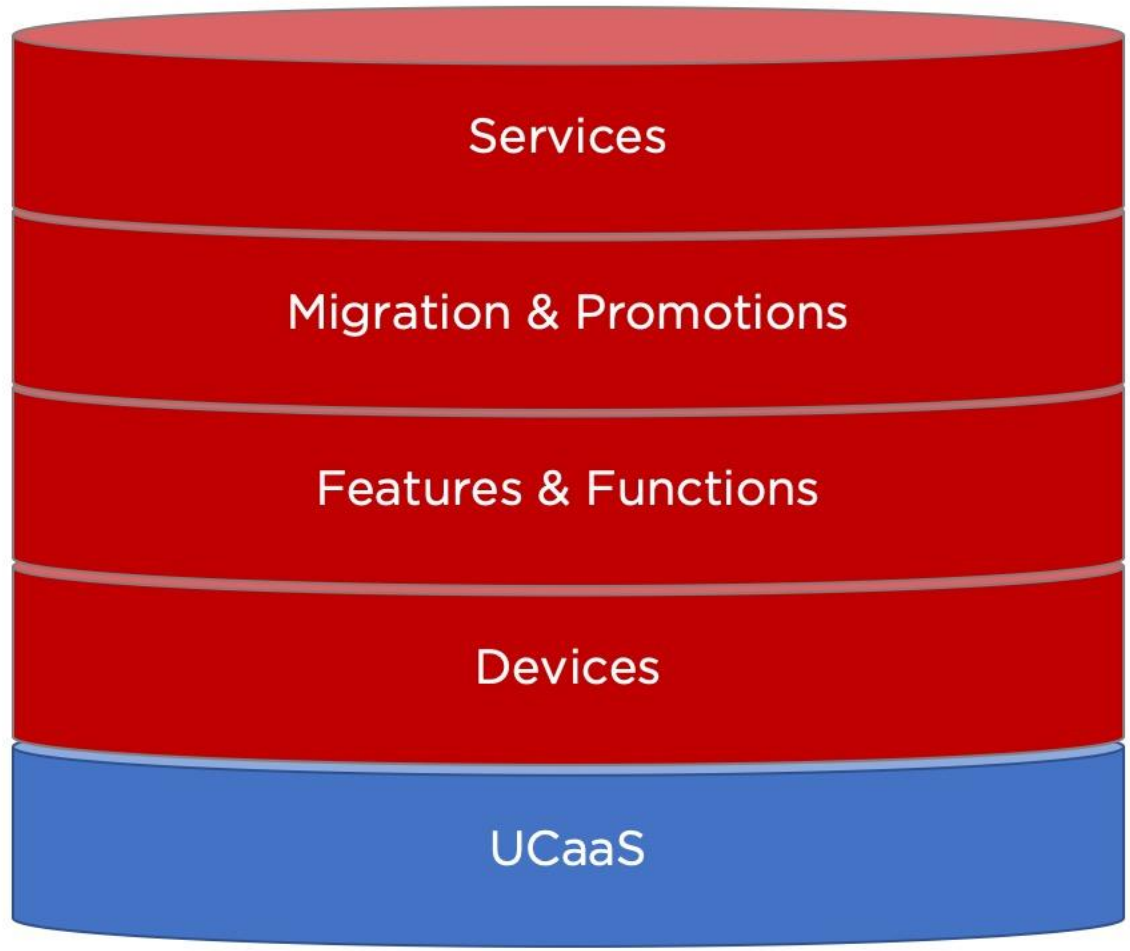
AVAYA CLOUD OFFICE
by RingCentral

A Jointly Developed Solution
That Stands Out

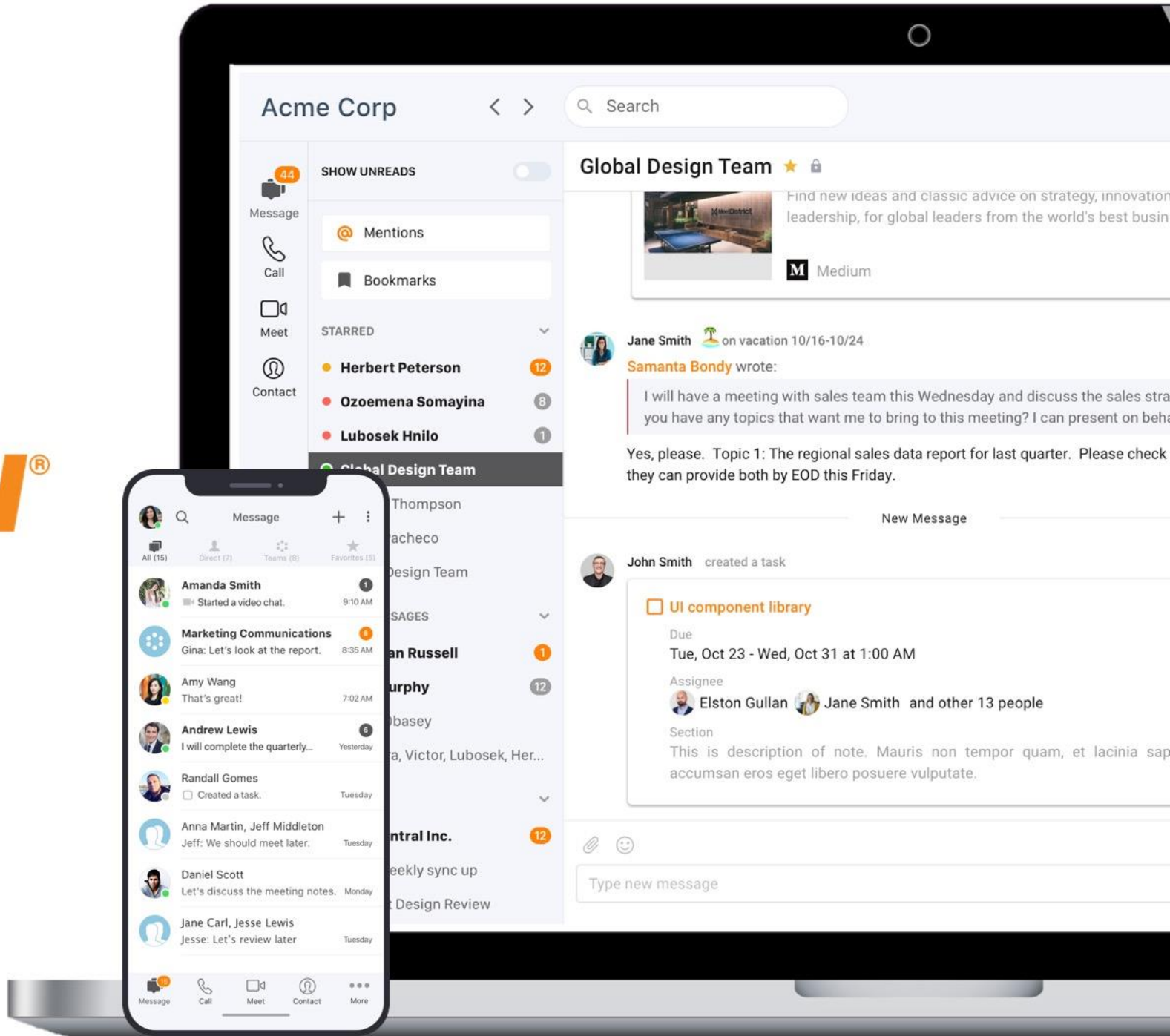
A Partnership Like No Other

AVAYA CLOUD OFFICE
by RingCentral



RingCentral®

Calling, Mobility, Messaging, SMS,
Video Conferencing Platform
with Global Reach

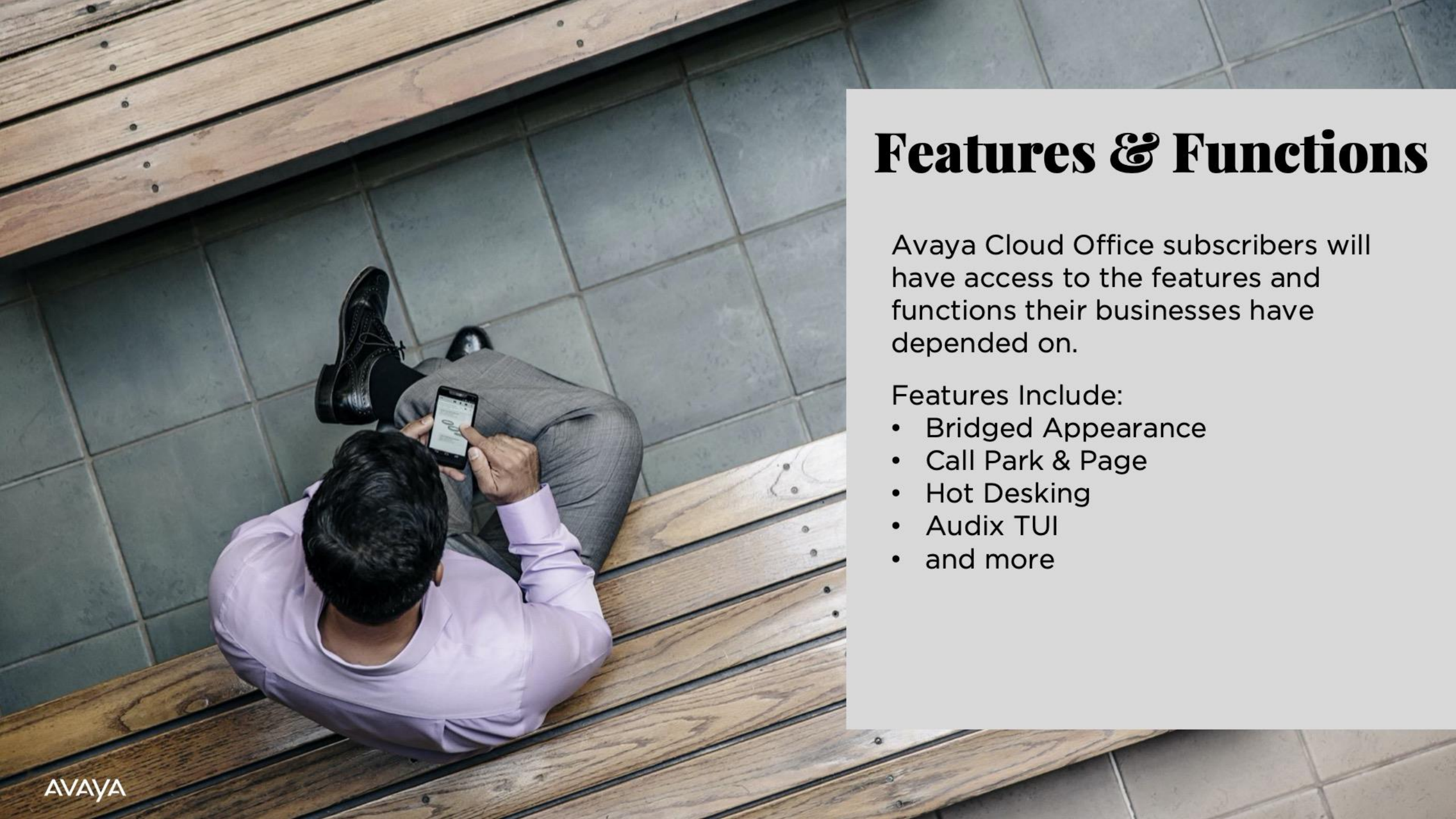


IX Devices

Now compatible with the RingCentral cloud phone system, Avaya IX Devices deliver incredible quality coupled with sophisticated simplicity.

Options Available Include:

- J Series desk phones
- B Series conference phones
- L Series headsets
- CU360 Huddle Room Camera



Features & Functions

Avaya Cloud Office subscribers will have access to the features and functions their businesses have depended on.

Features Include:

- Bridged Appearance
- Call Park & Page
- Hot Desking
- Audix TUI
- and more

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Migration & Programs

Programs that make migrating to the cloud easy on the budget.
Toolkits to make migrating to the cloud simple, speedy, and secure.

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Here For You, Every Step Of The Way

Before, during, and after you go live with Avaya Cloud Office our award winning services team will help guide you on your journey to the cloud.

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Plans & Pricing

Standard

As Low As
$19.99 / month

- Unlimited phone calls within the US & Canada
- Unlimited audio meetings
- Unlimited video conferencing to **4 people** per meeting
- Toll-free or local number
- **1,000** toll-free minutes/month
- Voicemail-to-text
- Unlimited internet fax

Most Popular

Premium

As Low As
$29.99 / month

- Unlimited phone calls within the US & Canada
- Unlimited audio meetings
- Unlimited video conferencing to **100 people** per meeting
- Toll-free or local number
- **2,500** toll-free minutes/month
- Voicemail-to-text
- Unlimited internet fax
- Automatic call recording

Ultimate

As Low As
$39.99 / month

- Unlimited phone calls within the US & Canada
- Unlimited audio meetings
- Unlimited video conferencing to **200 people** per meeting
- Toll-free or local number
- **10,000** toll-free minutes/month
- Voicemail-to-text
- Unlimited internet fax
- Automatic call recording

*Pricing based on 1,000 users

A Feature Rich UCaaS Platform...

Harnessing the power of the RingCentral platform, Avaya Cloud Office delivers calling, messaging, mobility and video conferencing delivered with a global reach

...with Avaya Innovation & Service

Avaya Cloud Office delivers the features, functionality, and reliability you expect from Avaya with a services team that is with you every step of the way.

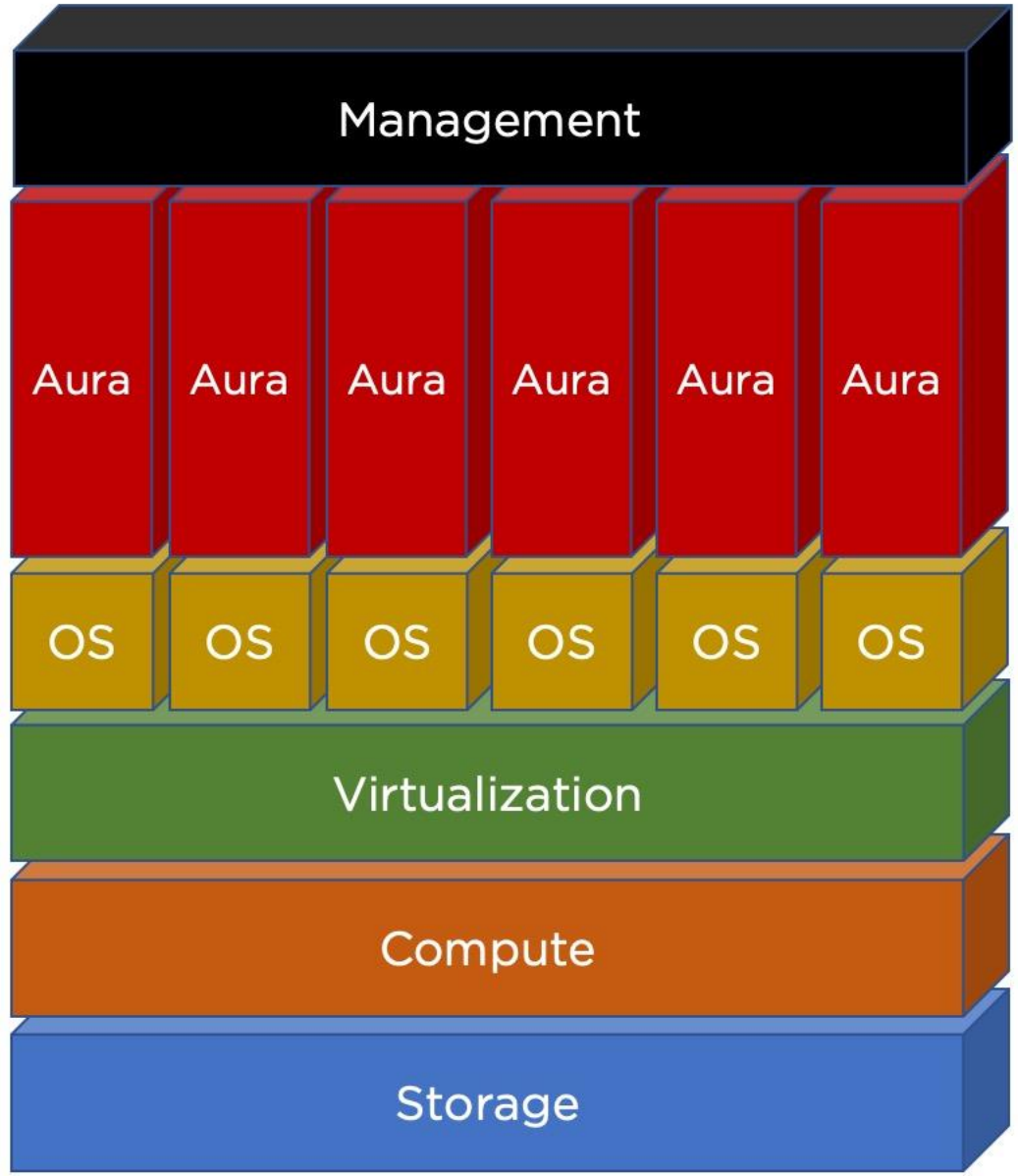
A PARTNERSHIP LIKE NO OTHER

AVAYA

AVAYA
OneCloud
ReadyNow

AVAYA | OneCloud ReadyNow

The Simplicity of Cloud Paired,
The Control & Customization of On Premise



A Plan For Every User's Needs

Basic

As Low As
$13 / month

- Standard SIP Telephony
- Voicemail
- 6 Party audio conferencing

Core

As Low As
$19 / month

- Standard SIP Telephony
- Voicemail
- IX Workplace soft client for desktop, mobile, & tablet
- Single Sign On
- 6 Party audio conferencing

Most Popular

Power

As Low As
$22 / month

- Standard SIP Telephony
- Voicemail
- IX Workplace soft client for desktop, mobile, & tablet
- Single Sign On
- IX Meetings audio & video conferencing
- Desktop Collaboration

Attendant

- IX Attendant Features
- Voicemail
- IX Attendant soft client
- Single Sign On
- 6 Party audio conferencing

*Pricing based on 3,000 UC users

Customer Engagement

Basic

As Low As

$90 / month

- Business Voice & Voicemail
- Skill Based Routing
- Reporting
- Agent Desktop
- Supervisor Allocation
- Compliance Recording
- 90 Day Recording Storage
- IVR & App Development
- Interop API

Most Popular

Advanced

As Low As

$107 / month

- Basic Plus...
- Voice, Email, & Webchat
- Attribute Call Distribution
- Screen Capture & Live Monitoring
- Callback Assist / Virtual Queue

Premium

As Low As

$168 / month

- Advanced Plus...
- Full Omnichannel
- Quality Management & Coaching
- Outbound Marketing

*Pricing based on 300 agents

OneCloud ReadyNow Templates

	RNS 1 Out of the Box	RNS 2 Personalization	RNS 3 With Operational Integrations	RNS 4 With New Integrations	RNS 5 Custom
Description	Out of Box (OOTB) 100% of the Reference Architecture and configuration delivered via automation ▪ Pre-Administered users ▪ Voicemail boxes ▪ Equinox Conferencing Host User Accounts ▪ SIP Phones only ▪ Equinox Desktop and Mobile Clients ▪ Avaya Multimedia Messaging	OOTB solution is modified or enhanced by a change using standard administrative tools that are part of the RNS 1 reference architecture. ▪ Create Auto Attendant (Vectors or VM attendant) ▪ Coverage Paths ▪ Hunt Groups ▪ EC500 ▪ Feature Buttons ▪ System Manager Administrative Access	OOTB solution is modified or enhanced by additional pre-approved integration(s), a specific integration, additional programming changes (Custom apps) for specific Use Cases ▪ Breeze Snap Ins (Storefront) ▪ CDR applications ▪ Equinox Client with Outlook Calendar Integration ▪ CES to enable Equinox Client Administration of EC500 ▪ SMS Connector for Equinox	Adding new integration(s) that are not yet qualified and require changes to the RNS Reference Architecture and result in Client Specific Reference Architecture ▪ New Avaya Software, Snap Ins/Connectors ▪ EP&T Custom Apps ▪ 3rd Party Apps ▪ Client Specific Integrations	Client Specific design including a design and APS scope for build and implementation ▪ H.323 endpoints ▪ H.248 Gateways ▪ Non E.164 Dialing Plan ▪ Translation Migrations ▪ Swapping products not in Ref Arch (e.g., Office Linux for AA Messaging
Build Interval after Project start	2 to 5 days	2 to 4 weeks	1 to 2 months	As Quoted	AS quoted
Design	RNS Reference Architecture	RNS Reference Architecture with Personalization	RNS Reference Architecture with Personalization, and Approved Integrations and Add-Ons	RNS Reference Architecture with Personalization, plus Approved and new Integrations and Add-Ons	Client Specific Reference Architecture and Design

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